

First Time Setup for using the Self-Service Password Reset Services.

Registration for Self-Service Password Reset.

After you have clicked on the email link, this screen will prompt you for the registration for the Self-Service password reset.

This is the initial screen, press “Next” to begin the process.



The utility will default to your current username. Use your current Active Directory password (the same one that you use to login into the computer each morning) and press “Next”.



Our recommendation is to answer all five questions, but only three are required. Answer the questions above and press “Next”.



The screenshot shows a dialog box titled "FIM Password Reset Registration" with the Microsoft Forefront Identity Manager 2010 logo. The main heading is "Register for Authentication Challenge". Below this, it states "Minimum required questions for registration for this gate is: 3". There are five text input fields, each preceded by a question: "What is your favorite color?", "What city were you born?", "What is your pet's name?", "What year were you born?", and "What is your mother's name?". At the bottom, a disclaimer reads: "The responses you provide are stored by your organization in Forefront Identity Manager and are not sent to Microsoft." There are two buttons: "Next" and "Cancel".

Press “Finish” and the password registration procedure is now complete.



The screenshot shows the same dialog box, but now the main heading is "Registration Complete". Below this, it says "You have successfully registered for self-service password reset." At the bottom right, there is a single button labeled "Finish".

You will now be able to reset your own password.